

Dr. Marlene MD

www.DrMarleneMD.com

COMMUNICATION

DECISION MAKING

THINK 1 & THINK 2 SYSTEMS

98% of the time our brain is in the the think 1 decision making mode.

2% of the time our brain is in the analytical mode.

Explore the interaction of these modes.

Dr. Marlene MD

www.DrMarleneMD.com

COMMUNICATION

NON-VERBAL COMMUNICATION: OUR BODY

**Our body, eyes, face speak.
Non-verbal communication can
dictate the outcome of our
communication.**

**Review to improve the nuances of our
body language.**

Dr. Marlene MD
www.DrMarleneMD.com

COMMUNICATION

VERBAL COMMUNICATION

The HELP Method Reviewed
Hello
Empathy
Language
Plan
Works in all situations.

Dr. Marlene MD
www.DrMarleneMD.com

COMMUNICATION

KISS METHOD

**Keep It Simply Simple
PowerPoint Presentations**

Learn the method of making
easy in-person and virtual
PowerPoint Presentations.

COMMUNICATION

First Impressions

The 1-3-5-7-9 Method

The first impression is made in 7 seconds, the make or break moments. Learn how to get amazing audience connections in 7 seconds.
Pauses less than 9 seconds

Dr. Marlene MD
www.DrMarleneMD.com

COMMUNICATION

Public Speaking **Tips & Tricks**

Learn how to bury your
fear of public speaking.
Improve your conversations
with this easy method.

COMMUNICATION

Listen for Success: The Talking Stick

The value of good listening skills
Listen with mindfulness
to GROW
Goals, Reality, Options, Will

COMMUNICATION

Ethics & Code of Ethics

Review the importance of ethics & the Code of Ethics, while discussing relevant legislation in the United States

Customize this presentation for your business.

COMMUNICATION

Bias and the Brain

Bias formation is normal brain function.

Why does this happen?

Review the types of biases

How bias affects decision-making?

Presentation is customized to the
business needs upon request.

